

Answers of Real Time Staffing Services, Inc. d/b/a SelectRemedy (4/26/13)

In response to Question 14:

A: Temporary staffing agencies like SelectRemedy serve an essential function in our economic system. SelectRemedy and the many other staffing companies provide the entrée to the job market for many people who would otherwise have difficulty in the marketplace, including those who are new to the work force (including young people and recent immigrants), those who have been out of the work force for a while, and those who are disadvantaged. In Illinois, SelectRemedy puts thousands of people to work every year, and we are proud of that accomplishment.

Businesses use temporary staffing agencies like SelectRemedy for a variety of reasons, including the need for additional workers during certain times of the year (i.e., seasonality) and to have the flexibility to respond to changes in the economic climate. To succeed in its business, SelectRemedy must satisfy the needs of both its clients and its employees. We believe that SelectRemedy offers its clients superior service, including supplying best-in-class risk management and compliance services, as well as comprehensive performance reports, metrics and analytics.

In response to your fact-checking questions:

- Regarding the State Fund litigation – Select strongly disagreed with the jury verdict and filed an appeal. While the appeal was pending, the parties reached a settlement in both cases.
- Regarding the Bautista case - SelectRemedy denied the allegations and believed it had strong factual and legal defenses to the claims asserted. As stated in the joint legal memorandum filed by the parties, SelectRemedy “contested Named Plaintiffs’ claims that they and the class members had in fact worked off-the-clock or were required to ‘show-up’ and were not paid. SelectRemedy relied on, among other things, work order records, payroll records and billing records, demonstrating that the Named Plaintiffs and class members were paid for all hours worked. However, to avoid the expense and burden of further litigation, Defendant has entered into this settlement.”